Unilock provides a Transferable Lifetime Guarantee on the structural integrity of our paving stones, slabs and retaining wall units for residential use. Any materials installed and maintained to our guidelines, subject to normal wear, that prove defective, will be replaced without cost. Color matching cannot be guaranteed and replacement labor is not included.

To register your project, visit unilock.com and follow the registration instructions. This must be done within 60 days of your dated, proof of purchase. You will receive a transferable Lifetime Guarantee Certificate for your records.
PAVER CARE

Unilock® pavers, when installed properly, will provide years of low maintenance performance. Below are commonly asked questions about best practices for your pavers both before and after they are installed.

Sealing
Sealers are not needed to extend the structural integrity of our products. However, they are commonly used to enhance/deepen the color of the pavers and to provide additional protection from staining materials. We recommend waiting 2-3 months after the pavers are installed before applying the first coat, to ensure that naturally occurring salts have completely dissipated and the surface looks nice and clean. Depending on the brand of sealer, you can reapply every 3-5 years to maintain the enhanced color and stain protection. There are many types of sealers on the market providing varying degrees of gloss, color enhancement, anti-joint sand erosion and stain protection. Always test a few stones to make sure that the results are desirable.

Weeds, Insects & Moss Prevention
The best way to inhibit weed growth and prevent insects between pavers is to use polymeric jointing sand or Unilock’s EasyPro™ Jointing Sand in between the joints at time of installation. (Note: do not use on heavily textured pavers. For best results, we recommend that a only professional apply polymeric sand).
Moss generally develops in shaded or damp areas regardless of joint sand type. Pressure wash the surface to remove the moss and then apply a solution of 20% dish soap and 80% water to the surface and let it soak for 5 minutes. Hose down the surface again and let dry. You may need to sweep in new jointing sand.

Power Washing
Do not use a pressure washer on high power when cleaning your pavers, or you risk damaging the surface. Always keep the nozzle at a 30° angle, 12” away from the surface and use the fanned nozzle setting. If some jointing sand washes out, you may need to sweep in some new sand.

Grass, Leaf and Oil Stains
Grass and leaf stains, usually go away with time. However, to remove stains right away you can use a solution of 50% water and 50% bleach. We recommend first trying this in an unobtrusive area to ensure the results are acceptable. Light oil stains can be removed using household dish soap and water. For deeper stains, use a general purpose concrete cleaner or degreaser. Always test cleaners in a small area first.

De-Icing & Snow Removal
Calcium-based products or rock salt (sodium chloride) are both safe as de-icing chemicals on pavers. Avoid using magnesium-based de-icing products. Always use a plastic shovel or a plow with a plastic blade protector.

For project specific questions, please contact our Customer Service Department at 1-800-UNILOCK.